## Understanding your GCDWR Bill

## 1. Account Details:

You will find your account number here, along with service address, due date, amount due, and along with where to mail the payment to.

## 2. Service Period:

Bills are mailed out every two months for services during the previous two months.

## 3. Payment Details:

Previous Balance: Prior billing balance
Penalties: Any late fees added to the account
Adjustments: Adjustments made to the account will show up here
Payments Received: will show up in parentheses
Balance at Billing:

- Zero: means that the account is current prior to the current billing cycle
- Parentheses: means there is a credit on the account
- Balance: means that payments have not been made or paid in full

Current Billing: Will show you what services you are being charged for
Current Charges: Is the total amount of the current billing charges
Balance Due: Current charges, plus or minus any amount listed under Balance at Billing. If this amount is in parentheses this means that there is an account credit and therefore do not pay.

Due Date: When the payment due date is

## 4. Important Messages:

This is where notices or other information will be posted.


